

- Good quality, colour gloss prints, less than six months old
- White or light grey background
- No shadows or glare
- Face looking directly at the camera and not tilted in any direction
- No hair or head covering across the face
- No red eyes
- Eyes are not closed or half closed
- Mouth closed and neutral expression.

Your photograph:

- Must be an original photo, preferably of passport quality; do not use an image from a driver's license, passport or other document
- Must be saved as jpg, jpeg or jpe
- Must not be placed on a piece of paper before being scanned
- Must not exceed 500kb (kilobytes)
- Must not be older than 6 months.

ACCEPTABLE IMAGES







These are good images because:

- Images are in focus and well illuminated
- The facial area occupies 70 - 80% of the frame
- Neutral background
- Neutral facial expression
- Eyes clearly visible and not blocked by glasses or hair
- Subject facing, and looking at, the camera
- Top of the shoulders visible

EXAMPLES OF IMAGES THAT ARE NOT ACCEPTABLE



Too light



Too dark



Another person visible



Too far away



Too close




Not centered



Mouth open or smiling



Not facing the camera



Looking away



Glasses covering eyes



Reflections in glasses



Eyes closed